



State of Delaware  
Homeland Security Advisory Council  
(HSAC)

Minutes

11/20/13

0900-1100

Public Safety Building  
Main Conference Room  
303 Transportation Circle  
Dover DE 19901

**1. Welcome, Call to Order, and Room Introductions**

- Homeland Security Advisory Ray Holcomb called the meeting to order at 0900 hours. Ray began by welcoming Colonel Richard Arroyo as our newest voting member, requesting everyone to provide introductions for the record and outlining today's meeting format. Those in attendance were as follows:

**Voting Council Members (9/23)**

Raymond Holcomb, HSA	Department of Safety & Homeland Security – <b>Co-Chair</b>
Elayne Starkey, CTO	Department of Technology & Information
John Sadowski	Department of Education
Gene Donaldson, TMC Mgr.	Department of Transportation/TMC
Warden David Hall	Department of Corrections, Chief of Security/Inspections
Steve Blessing	DHSS/Division of Public Health
Mayor Carleton Carey	League of Local Governments
Michael McLean,	Amtrak, Regional Emergency Mgr. & Corporate Security
Colonel Rick Arroyo	Delaware River & Bay Authority Police

**Voting Designated Reps (3)**

Major Monroe Hudson	Delaware State Police
Chief James Hosfelt	Delaware Police Chiefs' Council
Deputy Glenn Gillespie	Delaware Emergency Management Agency, Deputy Director

**Quorum present**

### **Non-voting Attendees**

Dwayne Day, HS Planner	Department of Transportation/TMC, Alternate
Ronald Bounds	DSP/DIAC
Jennifer Dittman	Delaware Emergency Management Agency/Planning Supervisor
Jeremy Stembler	National Counter Terrorism Center, Policy Analyst
Seamus Hughes	National Counter Terrorism Center, Policy Staffer
Detective Christian M. Brown	Delaware State Police/Joint Terrorism Task Force

### **Council Support**

Dee L. Rivard	Department of Safety & Homeland Security
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### **Federal, State & Local Partners**

SSA Jeffrey Reising	FBI – Baltimore Division – DE JTTF
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### **Absent Council Members**

Secretary Lewis D. Schiliro	Department of Safety & Homeland Security – <b>Chair</b>
Colonel Nathaniel McQueen	Delaware State Police, Superintendent
Secretary Ed Kee	Department of Agriculture
Chief John Rutherford	Department of Natural Resources & Environmental Control
Director Jamie Turner	Delaware Emergency Management Agency, Member
Warren Jones, EM	Delaware Volunteer Firefighter’s Association, Member
Colonel Dallas Wingate	Delaware National Guard
Commissioner Rob Coupe	Department of Corrections
Director Jennifer Cohen	DelDOT/Division of Motor Vehicles
Walter J. Billings, WATO	Dover AFB, Wing Anti-Terrorism Advisor, Member
Michael McClean	Amtrak, Regional Emergency Mgr. /Corporate Security
Ed Klima	Emergency Services Coordinator, Dover Motorsports Inc. (DMS)
Wayne Smith, President	Delaware Healthcare Association
Joseph Aviola	Wilmington University
George “Jody” Sweeney	President/Councilman DE Association of County Governments

### **Non-Attending Designees**

Tony Lee, Planner	Delaware Emergency Management Agency,
J. Allen Metheny, Treasurer	Delaware Volunteer Firefighter’s Association
LTC Gregory S. Snapp	Delaware National Guard
CSM Michael D. Fields, Jr.	Delaware National Guard, Alternate
Deputy Mike Harrell	Division of Motor Vehicles, Deputy Director
Michael Mendoza, WATA	Dover AFB, Wing Anti-Terrorism Advisor
Joseph Wessels	League of Local Governments (LLG)

### **Partners Not in Attendance**

Todd Karpel	Department of Homeland Security (DHS)/DIAC Liaison
Ken Greeson,	U. S. Department of Homeland Security (DHS)



Citizen. There was only one abortion extremist in the past four years identified as making harassing phone threats that self-identified as a white extremist.

- SSRA Reising is attending a meeting today at the DIAC with the new OIS for the DIAC. He provided an update on the recent OMB inspections as a direct result of fusion center issues that arose last year in the Senate Committee that resulted in their interviewing a number of fusion centers along the east coast. The DIAC is doing a lot of outreach with malls and shopping centers relating to suspicious activity and how to report these incidents and trying to focus on pre-holiday tripwire training in order not to become complacent.
- SSRA Reising is looking to 2014 for joint DIAC - FBI products stating that there is a need to identify different groups with ties to Delaware and their threat potential as some of these groups are getting more aggressive.
- HSA Holcomb handled a number of civil rights cases in his prior career and thought the JTTF and DIAC did an excellent job handling the recent situation with homegrown violent extremist potential while remaining sensitive to issues throughout the investigation.
- SSRA Reising stated that had they not been there and active, Care International was present and advocating their own agenda pushing to label the Islamic Mosque incident as a hate crime. If the FBI had not resolved the issue so quickly, Care International was prepared to push information out nationally to raise money based on the vandalism images and story. The general leadership from the mosque advised that they did not want to have this incident perceived as a hate crime.

**Elayne Starkey** provided members with two quick updates: (1) Once Crypto Locker Malware infects a PC the user is presented with a screen notifying them that their computer is encrypted by the infector and must pay money to get their files unlocked as a ransom. DTI has not seen any infections, similar to Crypto Locker on state government computers to date although surrounding regional states have had infections.

- Elayne spoke of two Delaware specific reports announcing that (1) the 9th Annual Cyber Security exercise took place last month. Significant to this year's event was its occurrence in a decentralized mode. State participants responded in a more realistic way from each of their offices. In that regard this exercise was a success and DTI plans to continue in this decentralized mode. HSA Holcomb joined them at DTI command central as an observer to the

exercise. (2) Delaware is participating this year in CYBER ACES, a national contest targeting graduates, veterans, etc. This is good news for Delaware as a high school student at a charter school in Wilmington is one of 4 participants tied with a perfect score in a very difficult test. The Governor's Cup Competition will follow this exercise with the winner offered a paid internship or scholarship. Gavy Aggarwal the student who is very well known in the cyber world.

**SSRA Reising** briefed members on issues nationally with the Healthcare website and inquired whether Delaware was running their own Healthcare website. Steve Blessing responded no, informing members that Delaware is using the national website. SSRA Reising advised members that the FBI is receiving reports on website spoofing occurring following the Senate hearing yesterday when critics claimed that the website is not secure. Users are being rerouted to enter all of their confidential information on a spoofed website.

**Steve Blessing** provided a briefing stating that there are currently no imminent or immediate health threats in Delaware.

- He advised that it is the flu season and this year DPH is able to monitor for symptoms in a real time fashion through the new EMS system. He is working with hospitals and schools to improve reporting and trending data information throughout the course of the year to enable DHSS/DPH to have a better picture. The new EMS system allows them to access data and determine if Delaware is at higher or lower risk than the rest of the nation and our region. He advised that there were two confirmed flu cases in Delaware and that trending is slightly flat to increased, which is normal for this time of year. Workforce protection is the biggest threat to member agencies. Everyone should take precautions when around the sick. Self-isolation of those who are sick will help to eliminate the spread and preserve the workforce.
- He stated that they are noting no change for the H7N9 out of China from what they have previously seen and that nothing is of immediate threat.
- DPH is monitoring MERS, the Corona Virus which is prevalent in the Middle East. The problem with this virus is that the death rate on those contracting it is approximately 50%. While a family associated with an airman out of DAFB returned sick subsequent testing determined that it was not this virus.

- The CDC issued a press release a few weeks ago on antibiotics resistant threats but at this time, they are not being seen in Delaware. Additionally, the Princeton Meningitis outbreak has not affected DE or anyone from this area.

#### 4. Recurring Business: Grant Coordination

**Deputy Director Glenn Gillespie** introduced **Jen Dittman** who provided a briefing on grant projects and Delaware's Threat & Hazard Incident Risk Assessment (THIRA) identification. Jen advised that this is the second year the report includes all disciplines and outside private sectors. The THIRA process involves identifying threats and their impact if any to the state. DEMA then takes this information and inputs it into the State Preparedness Report (SPR) which allows for an assessment of Delaware's capabilities. The SPR has been around for approximately 7 years; however, this year was the first year that DEMA had to complete a report on 15 of the core capabilities including how the threats identified in the THIRA and SPR affect the core capabilities. DEMA plans to implement this process as a year-round planning process. Unlike other states, Delaware uses the SPR to justify Homeland Security Grant Projects. It is extremely important to ensure that we have a good product. DEMA personnel finished the THIRA process last week and are now completing the functional interview portion of the State Preparedness Report with a planned submission to FEMA of December 15.

- Recently, DEMA personnel completed a major grant fund movement in order to purchase 1,025 Radios for the State of Delaware following an offer from Motorola to provide a \$7 million dollar zone controller free. Delaware's grant process is a 3 year cycle and we have not been taking on any new projects. In FY11 and FY12 the grant funds have the same 3 year cycle with the same projects enabling the disciplines to come together allowing the purchase of the radios to buy us time. This is one of the largest purchases made under the grant process spending approximately 75% of the FY12 grant funds. Law-enforcement, HazMat, DEMA, and every discipline requesting radios received them. This partnership started at the federal level because they had to approve the change.
- The FY10 grant closed out in Oct with a zero balance, while the FY12 grant has approximately \$263,000 dollar of funds remaining due to the radio purchase. She anticipates total spending of all grant funds for FY11 and FY12 by the first of next year.

- The Office of Inspector General recently performed an audit inspection that is expected to end at the latest by next Tuesday. This inspection involves the OIG reviewing every order DEMA completed, the plans relating to the grant project, interviewing a majority of the discipline members and asking thousands of questions since February when the process began. Ms. Dittman is awaiting the official report.
- HSA Holcomb thanked them for their hard work stating that he was very impressed with everything DEMA handles and thanked them for helping to train him.
- Chief Hosfelt thanked DEMA for their help with the radios adding that they are a great support system.

### **Homeland Security Advisor Briefing**

**Ray Holcomb** briefed members mentioning that last Friday he held a meeting of Regional Homeland Security Advisors from MD, DE, PA, and NJ. Secretary Schiliro was very satisfied with the meeting and agenda. He covered some items handled and the matter of mutual support amongst the four states. Currently there are a few informal support agreements although he would definitely like to formalize this process. HSA Holcomb hopes to develop it further and possibly include a regional TTX Exercise.

- Ray's general impression following his first 60 days on the job is very positive. He is impressed with the organizations that he has had contact with and the way things are run in Delaware. He believes that it has been a real eye opener for him coming from the federal side. Ray briefed members on his vision for Delaware moving into the next quarter including reviewing concerns raised in previous meeting minutes over the next month to ensure that nothing remains unaddressed.
- The terrorism threat changed and continues to change. Ray believes that current international terrorist organizations are in a survival mode with the major threat shifting to a homegrown terrorist fueled by the Internet. Cyber threats are grey on grey amorphous requiring that we begin looking at ways to spot cyber threat indicators in a country that obviously values its privacy.
- After Action Reports and Monday morning quarterbacking continue to show pre-event indicators. The terrorist threat shifted into our back yard. States used to rely on big

federal agencies to keep them informed; however now the burden has shifted significantly and we need to start being more responsible for homegrown threats.

### **Homeland Security Priorities**

- In our 2013 HS Priorities, the number two priority is countering violent extremists, and the number one priority is outreach. Ray is spending a lot of time at the DIAC and the NCTC which is disseminating significantly more information resulting in flooding states and locals with information to the point of it becoming white noise. Now we need to evaluate how to nuance the information sharing piece in order to make it more job specific or relevant to first-responders and law-enforcement. Although the threat shifted from international terrorism to homegrown violent extremists and active shooters the tactics are somewhat similar. We need to focus on our ability to interdict, respond, and bring incidents to an early conclusion.

### **Recurring Business: Strategy**

- HSA Holcomb discussed Delaware's Strategy and HSAC Priorities inquiring if anyone felt that our priorities needed adjusting. After Ray read off the priorities everyone agreed that they should remain the same. Ray believes that under funding priorities number two and information sharing we should look at the use of social media. Data mining is something a lot of organizations, government, and local municipalities are already doing. He believes that we need to look at monitoring social media prior to a crisis or event, during an event, and after an event. As an example, he briefed members on an exercise he attended last week dealing with a terrorist attack. An individual attending that exercise stated that young adults are active on social media and stay abreast of fast unfolding events although they do not provide this information to first-responders. Recently terrorists and rioters have used social media to direct attacks against government facilities and to assist looters in picking vulnerable targets. We need to look at social media over the next year to determine where we might be most effective in using it.
- **Gene Donaldson** advised that DeIDOT uses social media during significant events giving an example of using it during storms, NASCAR Races, Hurricanes, and traffic situations. Etc. Gene stated that DeIDOT brought on the University of Delaware to assess how their organization can better mine social media because it is an opportunity that they have missed. However, he advised being very careful as we do not want to end up being labeled like the

NSA. We need to see how the community accepts social media and how we in state government can access it to have social media participants feed our agencies the information needed.

- **HSA Holcomb** suggested forming an Ad Hoc group to look into this issue. Ray advised that the University of Virginia held a TTX exercise that included information they were able to pull off of social media in order to help first responders. E.g. there was a situation where inaccurate information was immediately corrected by those using social media feeding them the correct information on an active shooter description. Ray advised that we need to speak with DAG Tom Ellis to ascertain legalities.
- **Dwayne Day** stated that the DNG is implementing a social media tracking program when they enter their new facility. Dwayne is interested in forming a committee.
- **Gene Donaldson** made a motion to form a Social Media Ad Hoc Committee, seconded by Elayne Starkey and unanimously approved by the voting members in attendance.
- **Elayne Starkey** advised that DTI is interested in this issue because they have had a block on social media for government employees from work computers. However, they currently have at least 1,000 exceptions to the Social Media Blocking rule because of how state agencies are using social media post and Tweet information from various agencies. Elayne advised that state employees can currently access Twitter and Linked-in but not Facebook, Instagram, etc.
- **Gene Donaldson** shared that corporations are now using social media to do business and Delaware is behind corporation in using it as a tool to help them do their job. Gene also advised that Facebook is used mostly by the older generation as most young adults are Tweeting and using other social media sites.
- **Steve Blessing** advised that limitations in our state network currently prevent us from doing our job in quickly correcting misinformation. Ray agreed that state agencies should be in the middle of misinformation in order to be able to correct the information and disseminate official statements. Glenn Gillespie provided an example that occurred during Superstorm Sandy where misinformation was shared on social media and began to go viral because someone posted a picture stating that the Indian River Inlet Bridge was going down. Gene spoke with a reporter who shared the picture with him enabling Gene to correct the information and state that it was a picture of the old bridge with sand blowing across.

- **HSA Holcomb** asked for advice on how to move forward with leading this important effort.
- **Gene Donaldson** volunteered himself and Elayne Starkey to lead the discussion looking into this issue. Gene stated that during his meetings with the University of Delaware he plans to look at how state organizations can use social media. Steve Blessing volunteered to participate stating that he will bring his subject matter experts to the table. Chief Hosfelt also wanted his subject matter experts involved in the Ad Hoc Committee and Ray advised that PIOs should also be involved in this discussion as they are usually the ones trained in using social media.

## 5. State, Local & Private Sector Briefings

**HSA Holcomb** asked members to take a quick break prior to Ron Bounds from the DIAC providing members a PowerPoint Presentation Briefing on Delaware State Maritime Security and Seamus Hughes and Jeremy Trembler from the National Counter-Terrorism Center providing a PowerPoint briefing to members.

**Ron Bounds**, Project Manager for Delaware's Maritime Security Program and Vulnerability assessment Specialist with the DIAC provided members background information on Delaware's Maritime Security Initiative that evolved into a multi-phased project.

- Phase I began in 2011 and Phase 6 is currently in progress. They purchased the self-contained Sure Trak Portable Radar Unit during Phase I and installed surveillance cameras at two Chemical sites during Phase 2 based on the FY09 BZPP recommendations monitored by on-site facility security and DIAC personnel. During Phase 3 they installed surveillance cameras for BZPP areas and installed the Data Analysis Tool Alarm Reporting Perimeter Fencing Software Program completing the software enhancement. During Phase 4 they installed the Encrypted Automatic Identification System (EAIS) enabling tracking of DSP and DNREC law-enforcement vessels. Phase V provided expanded protection for Critical Infrastructure (CI) sites located along the DE coastline and installation of an additional site camera. Phase 6 includes the Delaware Pilots Association (DPA) installation of radar and AIS data system for monitoring maritime vessel traffic in the Delaware Channel through grant funding. Currently, they are looking into an option for LPR, Port Security, and C & D Canal surveillance cameras. Under Phase 6 the DIAC would like to begin to disseminate information to first-responders. Existing equipment is starting to age and needs replacement. This

requires looking into funding opportunities, maintenance and repair costs. The Pilots Association is funding the licensing of the software that they are allowing the DIAC to tie into. Also in Phase 6 they are interested in looking at expanding it to a regional system. SSRA Reising inquired if there was a patch between DSP, DNREC, and the NJ Maritime system. Ron advised that as of today the NJ Maritime System was not tied in. Currently only DSP and DNREC are sharing information as everything comes back to funding priorities. Ron advised members that originally only Phases 1 - 3 were planned. However, once funding became available they were able to implement Phases 4 – 6, which originally were "wouldn't it be nice to implement" items. The Port Security Grant is managed through the AMSC not Delaware and the AMSC will not allow equipment maintenance even though the grant clearly states that it is allowed. If the DIAC loses a piece of equipment, which is very expensive, they will have to decide at that time whether to do away with it or to find funding to replace it. Based on the information received yesterday they are looking into user cost-sharing for maintenance.

- **Jennifer Dittman** advised from a Grant Program perspective that they like to include partnerships and grant sharing projects.
- The DIAC accomplished a lot through the grant funding although they were limited in time due to the funding timeline. The technology is amazing and the ability is there; the funding unfortunately is not; although Delaware does have security coverage along the coastline in spite of funding issues.

## 6. Old Business: None

## 7. New Business: Federal Briefing

**Jeremy Stimler** and **Seamus Hughes** from the National Counter-terrorism Center (NCTC) in VA briefed members on their work.

- The NCTC was created shortly before 9/11 when it was decided that federal agencies were not communicating amongst each other as well as they could be. The section they work for answers directly to the United States President and looks at resources and programs to coordinate and ensure that they are doing what they should.
- In 2011, the administration issued a policy relating to preventing violent terrorism. This policy bars the federal government from addressing domestic terrorism. Part of the strategy released

dealt with 3 focus areas (1) engaging the most critical communities (2) awareness and information sharing (3) countering the terrorist narrative

- The terrorist narrative can excite Lone Wolf types of individuals and the government is aware of that threat. The NCTC uses Community Awareness Briefings to answer the strategy issued in 2011. The briefing is a fully unclassified briefing available to community groups, mosques, temples, etc., and normally takes approximately 2 hours. The briefing audience is typically parents concerned about their children. To contact them about providing a briefing call the NCTC regional field representative and request the briefing.
- The role of NCTC is to build awareness of violent extremists' recruitment efforts so they can build better communities. Violent Extremism takes many forms with recruiters using similar tactics although they typically focus on violent extremism inspired by Al-Qaeda. The bottom line is the government needs the community and individual citizens' help. The NCTC provides a scope of the problem globally showing on a map a graphical look at homegrown violent extremists' attacks and international terrorist attacks since May of 2011. This is not just an East Coast or West Coast problem; it is a national and international problem.
- Personal, group, community, socio-political, and ideological reasons are used by violent extremist groups in a narrative to recruit individuals to their organizations or to act as a Lone Wolf or radical homegrown violent extremists. Communities and individuals help with the first three. Exploiting these factors, violent extremists form an "Us vs. Them" narrative. Someone might have a grievance but may be reluctant to cross the line into countering the grievance or threat with violence. Seamus showed a brief Somalia video where they spoke in English to members. He shared pictures of recent violent extremists noting that "There is no predictable profile, except that they support the Al-Qaida narrative." Profiling does not work because it is immoral and leads to failure.
- The presentation then went on to brief members with specific case studies showing the path typically followed from joining a radical extremist group, to conversions during the radicalization process, to how they obtain answers to questions they may have through open source Internet groups and included the role of the online Internet community in radicalization of new members. He covered how innocent comments made on social media or after watching an open-source You Tube Video are used by violent extremist organizations to recruit individuals. Seamus then covered case studies of Al-Shabaab recruitment between September

2007 and October 2009 in the Minneapolis metropolitan area to fight for Al-Shabaab, an Al Qaida affiliated group in Somalia. Recruitment relied on Internet videos that presented highly romanticized versions of what was taking place in Somalia.

- This briefing covered the role parents, communities, and the government has in trying to stop children and young adults from boarding a plane for a foreign country to join a radicalized violent extremists group and then being used to release recruitment videos in English that end up being used on the Internet recruiting others to the group. The briefing also covered the Internet's role in recruitment advising that most of violent extremists groups are very attuned to social media and Twitter as effective tools in the recruitment of young people. The government's job is to build awareness of this threat in the communities. The government needs your help in all of the areas to counter the narrative. The government arrests and prosecutes offenders. They need individuals and community help to engage susceptible individuals, including young people. Gene Donaldson asked if the US is doing any counter terrorism propaganda online. The answer is yes, in foreign language but no counter messaging is done in English as the government is prohibited by law from domestic propaganda.
- NCTC plans to co-mingle presentations focusing on domestic terrorism although those presentations must be presented by DHS not NCTC because they work specifically with international terrorism. Recruitment is an issue in the United States and parents need to be aware in order to become more cyber savvy to help their children.
- DHS has a criminal intelligence section that works with prison radicalization.
- **SSRA Jeff Reising** addressed homegrown violent extremists who share their plans with Mosque members only to have no one say anything.
- There are many situations where communities, mosques, temples, or a Lone Wolf extremist organizations share information with law-enforcement when they hear of it internally. It happens more than you may think and has helped to prevent instances of violent extremist acts. Intervention is the key and it all starts with communities before DHS or NCTC gets involved.

**HSA Holcomb** thanked them for the presentation.

## Recommendations:

**Gene Donaldson** suggested that HSAC members see the entire presentation brought into the state that includes an invitation to people from all disciplines to attend the full 6 hour presentation during an entire day training event.

## 8. Adjourn

- **Mayor Carey** made a motion to adjourn that was seconded by **Gene Donaldson** and unanimously approved by the voting membership in attendance. The meeting adjourned at 1115 hours.

**NOTE:** The January 15, 2014 meeting is cancelled to allow participating members to attend the Mid-Atlantic Consortium for Interoperable Nationwide Advanced Communications (MACINAC) Information-sharing and Networking Conference in Rehoboth Beach, DE.

Next Meeting: Wednesday, March 19, 2014

9:00 am – 11:00 am

Location: Public Safety Building

Large 2<sup>nd</sup> Floor Conference Room